An Immersive Simulator Providing Safe Practice Space for Multiple Disciplines

Purchasing and Scheduling Overview

Purchasing and scheduling time with Mursion@ECU is very straight-forward, below is a quick overview.

FOR PURCHASING

Hours can be pre-purchased using any MasterCard, Visa, or Discover at [https://epay-banner.ecu.edu/C20694_ustores/web/classic/store_main.jsp?STOREID=131&SINGLESTORE=true](https://epay-banner.ecu.edu/C20694_ustores/web/classic/store_main.jsp?STOREID=131&SINGLESTORE=true).

Simply choose “Partner Mursion Hours” and then choose the number of hours you would like to purchase. These hours are for your “live” hours. If you are interested in additional feedback after your session, you may choose additional non-live hours or we can deduct them from your live hours at a half rate. You will then be asked a couple of additional questions, so then when your hours are used we can ensure they are being used legitimately.

Once your hours are purchased, we will keep track of your hours and only those designated will be able to schedule those hours.

The purchasing shown here requires a credit card, if you’d prefer to set up an annual contract, please contact us.

FOR SCHEDULING

To schedule the hours you have purchased, at least one week in advance, go to [https://ecumursion.simplybook.me/](https://ecumursion.simplybook.me/).

Then follow these steps:

• Simply click on “Schedule a session now” to get started.
• First, check to see if your group has a special section, if it doesn’t, choose the setting your session will take place in: classroom, conference, office, medical, etc.
• Next choose the length of your session. Finally choose when you would like your session to take place, based on the times available*.
• Then answer the questions, so we can prepare for your session properly.
• Finally click to schedule the session.

You will then receive an email confirming your session.

*All times are shown in East Coast time, so please schedule accordingly

CANCELLATION POLICY

Cancellation of a session with less than a one (1) week notice will be charged, except in the case of a documented, qualified emergency. Examples of qualified emergencies include, but are not limited to, the unexpected illness or injury of the facilitator by order of a licensed physician with no one possible to substitute; unforeseen natural disaster; a legal obligation-such as being called for jury duty or to appear as a witness in court with no one possible to substitute.